

The Cumberland Valley Quarterly Newsletter

Information of Interest in the Cumberland Valley Region



Pictured above--A cake which displays our Regional slogan, Our Family Helping Your Family, Baked by Mary Martin, Clay Co. Family Support (Good Job, Mary!)

October, November, December, 2001

Volume Two · Issue One

A Celebration in Cumberland Valley!

Cumberland Valley employees gathered in Williamsburg on October 16, 2001, to do some fund raising and some celebrating.

There were many reasons to get together. First, we kicked off the 2001 Kentucky Employee Charitable Contributions Campaign. Employees set up booths, held auctions, and played games to raise money. And the food! There was so much wonderful home-cooked food! We even had some live entertainment.

Secondly, we did some post-COA winding down. This was following our COA visit, but before we actually heard just how well Cumberland Valley had done.

And lastly, in honor of Employee Recognition Week, we all simply wanted to get together to recognize each other as fellow employees who are appreciated by all, every day of the year!

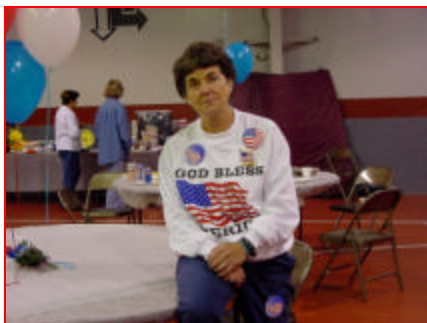
Following are some photos that were taken October 16 by Connie Jo York and Glenna House. Enjoy!



Nancy Bean, SRA



Beverly Jones, Regional Office



Sharon Boggs, Regional Office

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More Photos from October 16, 2001



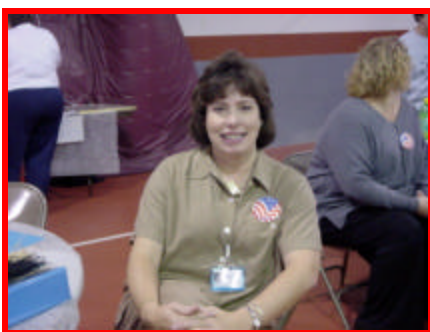
The USA Cumberland Café



Jennifer Powell, Kristy York, Holly Mitchell



Family Support Folks



Lynn Grigsby, Regional Office



Rockcastle Co. Family Support



***Seth Carmical, Harlan Co. Family Support,
provided some beautiful music! By the way, this
was Seth's first day on the job!
Thank you, Seth!***



Clinton Bowling, Roger Caldwell, Kelly King

Continued from page Two
More Photos from October 16, 2001



***Kim Short, Family Support Regional Office, and
Samuel Turner (Elvis), Bell Co. Family Support
Thanks to Sam for providing the Elvis songs!***



Family Support

How did we do?

Kim Short has provided the following statistics regarding Cumberland Valley's 2001 KECC.

<u>COUNTY/AMOUNT</u>
Bell \$548.45
Clay \$1021.00
Harlan \$823.50
Jackson \$679.73
Knox \$2517.57
Laurel \$2686.75
Rockcastle \$629.00
Whitley \$871.00
Total: \$9,777.00

<u>BREAKDOWN OF MONIES</u>
Regional Kickoff \$1495.75
Bell (Sale/Raffle) \$293.45
Clay (Silent Auction) \$795.00
Harlan (Fund Raiser) \$134.50
Jackson (Roadblock) \$679.73
Knox (Daniel Boone Days) \$2253.60
Laurel (Challenge) \$75.00
Region-wide payroll deductions \$3840.00
Cash \$209.97
Total: \$9,777.00

Farewells

Sara Riser, Bell Co. P & P, retired at the end of December with 37 ½ years of service!

Ed Flanagan, Harlan Co. P & P, also retired 12-31-01 with 30 years of service!

We also wish to send a farewell and congratulations to Reva Shepherd and Van Hudson of Laurel Co., and Kathy St. Clair of Rockcastle Co. all of who retired this quarter.

“Welcome to Rockcastle County!”

The staff of Rockcastle Family Support would like to officially welcome their new supervisor, Fay Neeley. These words were used to describe Fay—kind, understanding, always ready to help, compassionate, a real asset, and a blessing from God. Rockcastle really loves Fay.



Laurel Co. P & P Office Reports a Good Samaritan Story

Our own Deborah Cawood was traveling on Interstate 75 in November when she came upon a wreck. Deborah was able to provide assistance to the victim, a man from North Carolina who had been visiting with his father. Deborah visited him in the hospital, bought him some clothes (his had to be cut off due to the accident), and helped take care of his dog. Way to go, Deborah!

Also... The Laurel Co. Ruritan Club donated \$2000 to the Laurel Co. Office to use for purchasing Christmas presents for the children. The Laurel Co. P & P staff shopped, wrapped, and delivered the presents. Thank you to the Ruritan Club!

HEROES

“Honoring Excellence & Rewarding Outstanding Employee Service”

The HEROES Committee met on December 17th. The following persons were nominated for “Outstanding Employee of the Quarter” for the final quarter of 2001.

Bell – Celia Hunter

Clay – Robert “Wade” Caudill, Diane Bush, and Miriam Bowling

Whitley – Jane Hampton, Donna Stanfill, Bonnie Turner, Donnie Witt, and Janice Ousley

Harlan – Janie Farmer, Karen Grills, and Susan Noe

Laurel – John Collier and Debra Cawood

The HEROES Committee is keeping quiet on the fourth quarter winner. The announcement will be made during the next Regional staff meeting.

In addition to the quarterly winners, a yearly winner was selected from the group of quarterly winners. The committee is keeping a tight lip on that news also.

To refresh your memory, Mike Dunn was selected as Outstanding Employee for the first quarter. Second quarter was Mary Akers of Bell Co. Third quarter winner was Sharon Gilbert of Jackson Co.

The HEROES committee is working on ideas for future incentives for honoring Cumberland Valley’s employees. The next committee meeting is scheduled for March 18, 2002. Thanks to Marlene King, Diane Bush and Kim Short for providing us with this update!

Kinship Care

Kinship Care update...As of the end of December, 2001, 225 Cumberland Valley children have been provided services through Kinship Care. This is up from 142 at the end of 2000.

Kinship Care allows a child that must be removed from his/her home to stay with family members, to hold onto the familiarity of relatives, and still receive support from the Cabinet.

Council on Accreditation

On December 27, 2001, Cumberland Valley learned that we had done our part toward the state of Kentucky becoming accredited. Cumberland Valley had nothing further to respond to. What great news that was to carry into the New Year!

Clay Co. Family Support

The Clay Co. Community Based Services Family Support Office would like to extend their appreciation to the staff of the Federal Correctional Institution in Manchester who facilitated this year’s Angel Tree Program. The Angel Tree Program provided Christmas gifts for **75 children** in the local community. Handmade ceramics, which were crafted by the prison inmates, were given to each child. And prison staff purchased gifts for the children. Santa (thanks to Clifford Allen) was present at the Family Support Office to distribute the gifts and Family Support staff provided refreshments.

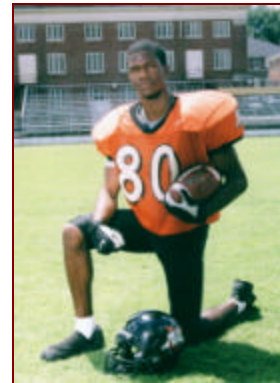




Thanks again to Clifford Allen and to all the folks at the Federal Correctional Institution!

Thanks!

“McClain coming into his own at Union”



James McClain

Sherri McClain of the Cumberland Valley Regional Office is extremely proud of her son James. James, a former South Laurel High School football player is said to be “coming into his own” and “improving with each game” at Union College where he is a sophomore. These are quotes from McClain’s coach at Union, Tommy Reid. McClain modestly says that he’s just trying to do his role, whatever the team needs. Coach Reid states that a great attitude and great work ethics are what makes McClain a good player to coach. Says Reid, “From a coach’s standpoint, he’s what you look for as a guy that’s always dependable and you don’t have to worry about him not being there or him not doing something you’ve asked.”

NOTE: Hello Everyone! Thanks to all those who provided information for this issue of the Cumberland Valley Quarterly. The next issue will be for January, February, and March, 2002. Please keep me informed of events throughout the quarter so I can be working on it gradually. A quick e-mail will work. Thanks!

Connie Jo York
Fiscal Manager
Cumberland Valley

Jackson Co. Family Support



Barbara L. Parman and Sharon Gilbert

Louise Parman and Sharon Gilbert provided a door prize and treats to the community at Jackson County's Health Fair Mountain Fest 2001 on Friday, October 5, 2001. The Jackson County Family Support office prepared a display of services offered by the agency.

Williamsburg Protection and Permanency

100%

Congratulations to the Williamsburg Protection and Permanency staff. As of run date 01-04-02, they are 100% "CURRENT" in Contacts, Assessments, and Family Plans. Great Job, Kristy York, Kirk Gibson, Belinda Buttery, and Lisa Cain!

Congratulations also to the Harlan P & P staff. They are 98% in Contacts and 100% in both Assessments and Family Plans. Way to go, Belinda Smith, Dennis Williams, Shelia Washington, Melanie Reynolds, and Phyllis Gilliam!



CQI CORNER

IS YOUR CQI TEAM HIGH PERFORMANCE?

During 2002, your CQI Team will be able to answer this question. Training plans for our CQI Teams are to concentrate on: How to have effective CQI Team meetings and problem solving with data. In other words, "what data you get, how and what you do with it." We will continue to improve the following CQI Elements:

- ✓ Count, measure, and report quality indicators of service.
- ✓ Provide all CQI team members input for making improvements at team, regional and state levels.
- ✓ Assess needs and make incremental changes at the service level.
- ✓ Call attention to needs that can't be addressed at the team level.
- ✓ Focus on outcomes or results of service.
- ✓ Unite all components of DCBS as a department.

Remember: Small continuous changes can add up to large improvements over time.

"Happy New Year"

Lynn Grigsby, CQI Specialist for Cumberland Valley

